

Integrating social services in City of Tampere

SHARE City Visit Exchange Programme

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Delegation from City of Tampere

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City of Tampere

- City of Tampere has over 220.000 inhabitants and in Tampere region lives over 500.000 (3. largest city in Finland) - population density 410 per kilometre
- Tampere is located 176 kilometres north of Helsinki
- Tampere has 200 lakes and ponds – 24 per cent of surface area is water
- over 20.000 students live in Tampere
- 8.500 foreign citizens from 125 countries are living in Tampere
- some 130 different languages are spoken



Integrating social services in City of Tampere

- the city of Tampere receives, through the system of authorities, some 150-300 persons a year
 - refugees (UN quota) quota for 2015 is 100
 - returnees (Ingrian Finns)
 - persons having obtained a residence permit for reasons of family relationship
 - persons having obtained a residence permit as an asylum seeker
- Tampere has received refugees, returnees and asylum seekers since 1989
- first ones came from Vietnam
- in the 90 th´s refugees came during Persian and Balkan wars: iranian, kurds, bosnian, serbian, makedonian, albanian and asylum seekers from Somalia

Integrating social services in City of Tampere

- Tampere had a reception centre for the asylum seekers from 1994 until 2007
- since 2009 a family group home for 14-21 unaccompanied minors who arrive in Finland and have obtained a residence permit has located in Tampere
- the first-phase services for the resettlers and returnees are organized by the Integrating social services – the refugees get specialized social services for two years and health care services for half an year by a nurse
- refugees have also a Psychiatric Polyclinic
- social welfare work is based on the same legal, professional and ethical principles as that done by local social welfare offices

Integrating services in City of Tampere

- City of Tampere has coordinators of integrating issues (educational and cultural information) and Migrant Info Centre with 19 languages
- Interpreter Centre provides interpretation and translation services for client work with immigrants

Centre has 53 interpreted languages (Arab, Persian/Dari, Somali, Russian, Kurdish etc.)



TAMPEREEN KAUPUNKI