

# Bhutanese Case Study



Planning and Partnership Working for the Bhutanese group who arrived in Sheffield in March 2012

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# Background to the Bhutanese Group

- Bhutanese refugees have been living in camps in Nepal for between 15-20 years.
- First time a Bhutanese group had been resettled in Sheffield
- One group had been settled previously in the UK in the North West in 2010
- Group consisted of 64 people
- Group came in two arrivals two weeks apart

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# Refugee Camp in Nepal



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# Main Issues

- Language
- Interpreters
- Cultural differences
- Local orientation
- Managing money
- Family Separation

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# Partners Contacted

- Interpreting agencies
- Existing Bhutanese community
- Jobcentre
- Sheffield City Council regarding housing and school places for children
- Health
- Local ESOL providers
- Specialist Services needed for individual cases
- Banks

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# Preparation Work

- Arranged insights into Bhutanese culture for Refugee Council staff and other local agencies in Sheffield
- Interviewed and trained interpreters
- Research into Bhutanese Culture
- Co-ordination of volunteers
- Match cases to project workers
- Managing transfer from airport to homes on day 1





## Written Material Used

- First week timetable
- Welcome to Sheffield pack
- Second day briefing
- Arrivals Checklist



# Conclusion

- Allow time for preparation
- Importance of partnership working
- Evaluate planning process once group have arrived



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